



# OUR QUALITY POLICY

## SNAP-TITE WARRANTIES

### MUNICIPAL PRODUCTS

MODEL	10-YEAR WARRANTY	3-YEAR ALL HAZARD	2-YEAR ALL HAZARD	1-YEAR WARRANTY	LIFETIME WARRANTY AGAINST DELAMINATION
Warrior™ FW & FWN	●	●			●
Gladiator™ FG & FGN	●		●		●
Conquest™	●		●		●
Supreme™ II	●		●		●
ATX™	●		●		●
TPX™	●		●		●
UTX™	●		●		●
HFX™	●				●
LD™	●				●
8D™	●				
8T™	●				
5P™				●	

### INDUSTRIAL PRODUCTS

MODEL	10-YEAR WARRANTY	3-YEAR ALL HAZARD	2-YEAR ALL HAZARD	1-YEAR WARRANTY	LIFETIME WARRANTY AGAINST DELAMINATION
XLF™				●	
Conquest™ LDH				●	●
ATX™				●	●
TPX™				●	●
UTX™				●	●
HFX™				●	●
LD™				●	●
8D™				●	
8T™				●	
5P™				●	



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## SNAP-TITE WARRANTIES

AGRICULTURAL PRODUCTS					
MODEL	10-YEAR WARRANTY	3-YEAR ALL HAZARD	2-YEAR ALL HAZARD	1-YEAR WARRANTY	LIFETIME WARRANTY AGAINST DELAMINATION
AgPro-XL™				●	
AgFlo™				●	
IR™				●	
XLF™				●	

FORESTRY PRODUCTS					
MODEL	10-YEAR WARRANTY	3-YEAR ALL HAZARD	2-YEAR ALL HAZARD	1-YEAR WARRANTY	LIFETIME WARRANTY AGAINST DELAMINATION
BlazeLine™	●				

MILITARY PRODUCTS						
MODEL	10-YEAR WARRANTY	3-YEAR ALL HAZARD	2-YEAR ALL HAZARD	1-YEAR WARRANTY	2-YEAR WARRANTY	LIFETIME WARRANTY AGAINST DELAMINATION
Warrior™	●	●				●
6T™					●	
TM™				●		

\*Under our General Warranty Terms, all double jacket, nitrile rubber, polyurethane and BlazeLine™ fire hose products used in the Municipal fire industry are to be free from defects in materials or workmanship over a period of ten (10) years from the original date of shipment. This warranty shall provide for the repair or replacement of hose and assemblies proven to have failed due to faulty materials or workmanship during normal and reasonable fire ground use, and care of fire hose. Snap-tite Hose will replace via a pro-rated credit against new hose basis (age in use versus warranty period) after two years for products still within the warranty period.

\*Our General Warranty is limited as follows: All returns must be accompanied by an RMA (Return Materials Authorization) issued by Snap-tite Hose. Unauthorized returns will be refused. All defective products must be returned freight pre-paid to Snap-tite Hose within thirty (30) days of purchaser's claim. Products or parts must be found to be defective in materials and workmanship upon examination and testing by Snap-tite Hose. If returned goods are found to be defective, inbound freight costs will be refunded. Total liability is limited to the purchase price of the goods. Products shall not be considered defective or nonconforming if they substantially fulfill performance requirements and are manufactured in accordance with Snap-tite Hose specifications. This warranty will not extend to goods which have been subject to misuse, improper application, misapplication under conditions not expressly made specifically known to or and approved by Snap-tite Hose in advance of use or which have been repaired or altered by any third party.

\*Snap-tite Hose will repair or replace, at our option, any accidental damage to these specific products within this two/three-year warranty period. All hazards damage is limited to accidental occurrences due to fire, cuts, abrasion, or other accidental destruction that occur during an active fire situation.

The following conditions apply:

- Damaged hose must be returned to the factory freight prepaid for examination upon completion of the Returned Material Authorization (RMA) process and according to the RMA process in effect at the time of the claim.
- Determination of the applicability of this warranty is at the sole discretion of Snap-tite Hose.
- Replacement will be like-for-like unless the customer authorizes a change and pays for the price difference; repairs will re-use undamaged couplings from the original hose.

